

General Providers Survey Summary Report

Total	87	
Counties Served	<ul style="list-style-type: none"> • Pinellas – 60% • Hillsborough – 45% • Polk – 2% • Pasco – 1% • Escambia – 1% • Hardee – 1% 	<ul style="list-style-type: none"> • Highlands – 1% • Manatee – 1% • Okaloosa – 1% • Santa Rosa – 1% • Walton – 1%
Organizations Represented	60+ different organizations including: <ul style="list-style-type: none"> • Tampa Family Health Centers • Moffitt Cancer Center • UACDC • Florida Department of Health • Pinellas County School Board • Hillsborough County Anti-Drug Alliance • Hillsborough County Public Schools • Healthy Start Coalition of Pinellas • Pinellas County Navigators • Pinellas County Urban League • REACHUP, Inc • St. Petersburg Free Clinic • Sunshine Health • USF 	
Population Served	<ul style="list-style-type: none"> • Low income families/underserved communities 26% • General/ All ages 21% • Children 26% • Parents/Adults/Families 12% • Tampa 7% • Uninsured individuals 6% • Hillsborough County 6% • Seniors 7% • Women/Pregnant 6% • Adults with cancer 4% • Mental illness/disabilities 4% • Other: Minority communities; Faith-based communities; Caribbean; chronically ill; domestic violence; Tobacco users; Fund family oriented organizations; Pinellas, Polk, & Pasco - 1% each 	
Age Demographic Primarily Served	<ul style="list-style-type: none"> • Under 18 69% • 18 to 24 81% • 25 to 34 78% • 35 to 44 77% • 45 to 54 71% • 55 to 64 72% • 65 to 74 58% • 75 or older 52% 	
Type of Insurance Accepted	<ul style="list-style-type: none"> • Medicaid/Medicare 39% • Uninsured 33% • Private insurance 33% • Not applicable 58% 	
Importance of oral health	<ul style="list-style-type: none"> • Important 93% • Somewhat important 5% • Unimportant 2% 	

<i>Percentages below represents level of agreement</i>		
Oral Health Beliefs	Poor oral health can impact various overall health concerns (i.e. diabetes)	99%
	A person is not healthy if they are in poor oral health	93%
	Advancing inter-professional relationships and coordinated care will ensure all people have the opportunity to attain their full potential and are not disadvantaged by socially determined circumstances	96%
	Organization has client referral process w/ local dental service providers	48%
	Organization distributes educational dental health information to clients	56%
	Served population would benefit from expanded dental health services	91%
	Oral health education should be incorporated into primary education system	100%
	Achieving oral health equity is a matter of social justice	88%
	Adult dental Medicaid benefit expansion would help address gap in adults seeking dental services	96%
Aware of school based dental sealant program available for children in community?	<ul style="list-style-type: none"> • No 51% • Yes 49% 	
Describe the communication between dental professionals & their patients	<ul style="list-style-type: none"> • Excellent 8% • Good 48% • Fair 39% • Poor 5% 	
How often organization includes dental health screenings during hosted health related events?	<ul style="list-style-type: none"> • Routinely 15% • Occasionally 16% • No, we don't host health... 24% • No, can't find dentist or dental professional to volunteer 6% • No, we don't see the need 1% • Other (<i>specified</i>) 37% <ul style="list-style-type: none"> ○ N/A/Not what organization does ○ Unsure ○ No but we should ○ AHCA regulated ○ Depends on location + site event ○ Partners w/ others ○ Referrals only ○ Only in emergencies ○ No resources ○ Not yet ○ No, not sure why 	

Leading causes of oral health disparities	<ul style="list-style-type: none"> • Income/socio-economic status 93% • Limited capacity of Medicaid/Medicare accepting dental health service providers 81% • Education/ Literacy 80% • Transportation 73% • Zip code/area of town 48% • Racial/ethnic discrimination 24% • Housing 20% • Not aware of existing oral health disparities in Tampa Bay 4% • Other 5% <ul style="list-style-type: none"> ○ Limited resources for uninsured ○ Poor diet ○ Scheduling conflicts with work ○ Need Medicaid low cost reimbursement
Causes for patient delay or avoidance of dental appointments in their opinion?	<ul style="list-style-type: none"> • Fearful of instruments and pain 84% • Anxiety of hearing bad news or need for more dental work 80% • Bad memories of experiencing discomfort during dental visit 71% • Fear of dentist or hygienist 64% • Don't want lecture about poor oral health routine 58% • Don't see need for dental appointment 52% • Lazy or not made priority 52% • Other 23% <ul style="list-style-type: none"> ○ High costs ○ Lack of transportation ○ Lack of insurance ○ Lack of child care ○ Wait times ○ Lack of oral healthcare need understanding ○ Other health issues affecting mouth ○ Difficulty making appointment ○ Inability to follow up on needed dental work ○ Hours of operation ○ Long distances away

<p>Barriers to patient access to dental care</p>	<p style="text-align: center;"><i>Percentages below represents Proportion of Respondents</i></p> <ul style="list-style-type: none"> • Can't afford it 95% • No transportation to appointments 90% • Unsure about how much treatment will cost 74% • Can't find a dentist that takes my insurance 74% • Can't find dentist open late or on the weekends 69% • No bilingual dental professionals 42% • Wait time too long at Dental office 35% • Dentist office not handicap accessible 16% • Other 4% <ul style="list-style-type: none"> Health literacy, prevention info Elderly fixed income Lack of insurance
<p>Additional Comments <i>(detailed available upon request)</i></p>	<ul style="list-style-type: none"> • Lack of dental resources for adults, especially w/ disabilities • Structural difference of dental insurance separate from health insurance is additional barrier • Insurance provider listings may not be up to date • Wish more dentists providing affordable dental care • Interested in oral health + cancer connection • Extractions + medications must be covered, dentures only covered currently • We emphasize preventive dental care, but most adults view dental care for acute episodes • Lack of dental info, school nurses should be provided w/ toothbrushes + toothpaste to distribute • Open to include dental health screenings during hosted health related events • Long way to go, but progress is being made • Referrals for service needed after dental surgery