




Tampa Bay
Healthcare
Collaborative

Oral Health Planning Session
February 23, 2016
www.tampabayhealth.org

Welcome

expertise
knowledge skills
ability strengths

Do What You Do Better.




Vision & Areas of Focus

We envision a community that values health and health services for everyone

- advocacy
- health equity
- wellness

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Mission & Methods

To promote and advance the health and wellness of those underserved

- foster relationships
- build organizational capacity
- promote access to care

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Background




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Systems Change Framework

<p>POLICY</p> <p>Oral health is a key component of overall health policy. Oral health policy consistent at local, state and federal levels. Oral health measurement systems in place. Policy to allow expanded workforce.</p>	<p>FINANCING</p> <p>Sufficient funding to support care, prevention and training. Alignment of payment with evidence, prevention, disease management and outcomes.</p>
<p>CARE</p> <p>Dental workforce is sufficient to meet needs efficiently & effectively. Care based on evidence, prevention, disease management and outcomes. Oral health integrated into all aspects of health care. Consumer focused care delivery.</p>	<p>COMMUNITY</p> <p>Oral health integrated into education and social services. Optimal oral health literacy. Strong community prevention and care infrastructure. Provider base representative of community.</p>

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Vision & Goals

VISION
Oral health is essential to lifelong health and wellbeing.



Do What You Do Better.



Overview



ACHIEVING ORAL HEALTH EQUITY

Do What You Do Better.



Achieving Oral Health Equity

Social Justice & Health Equity

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Achieving Oral Health Equity

Accomplishments

- Collaborations & Partnerships
 - Surveys and focus groups
- Education & Awareness
 - information and resources
- Capacity & Engagement
 - community and organizational

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Achieving Oral Health Equity

Methodology

- Outreach
 - Leveraged relationships with members/partners
 - Participated in community events
- Data Collection
 - Administered surveys
 - Community Members (general) – over 600
 - Parents/Caregivers (specifically) – over 250
 - Conducted focus groups
- Sample
 - Hillsborough, Pinellas and Pasco Counties
 - Focused on **communities of color**

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Achieving Oral Health Equity

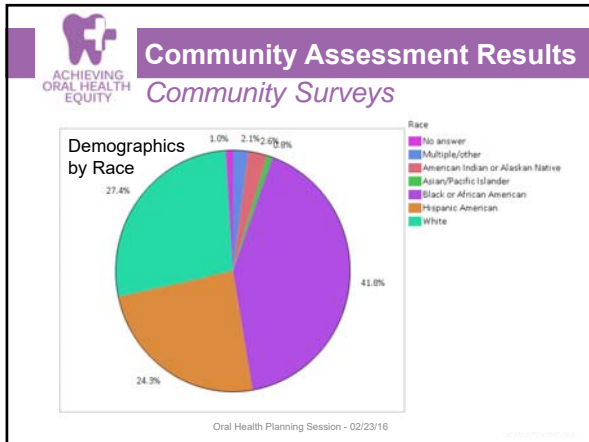
Community Assessment Results

Community Surveys – demographics

- Age
 - 87% - under 65 years old
 - 23% - between 18 and 34 years old
 - 23% - between 35 and 54 years old
- Race/Ethnicity
 - 42% - Black or African American
 - 24% - Hispanic American

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- Community Assessment Results**
Community Surveys – demographics
- Gender
 - 62% - Female
 - 38% - Male
 - Insurance Type
 - 40% - Uninsured
 - 27% - Medicaid/Medicare
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- Community Assessment Results**
Community Surveys
- Importance versus Condition
 - 90% agreed oral health is important, but...
 - 50% reported poor or fair condition of their teeth and gums
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- Community Assessment Results**
Community Surveys
- Barriers to ‘Excellent’ oral health^
 - 50% - couldn’t afford it
 - *“Medicaid covers 4 extractions per year but I need 16. The estimated cost is \$2,700, \$1,356 out of pocket.”*
 - *“The biggest barrier is cost even with dental insurance. My options are always limited with the insurance company provided by my employer.”*
 - 35% - uncertain about the cost
 - *“I have no access to insurance options. It’s not clear what is and is not paid for. There is a lot of confusion around what benefits I have and do not have with my Medicare and Medicaid package.”*
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Community Assessment Results

Community Surveys

- Barriers to 'Excellent' oral health cont.^
 - 39% - chose dentist based on accepting insurance; 16% - can't find a dentist that takes their insurance
 - "I cannot get anyone to accept WellCare and they only pay for cleaning. I need crowns and fillings but can't afford them."
 - 54% - avoided care because of fear of pain or the dentist, or anxiety about hearing bad news
 - "30 years ago, I experienced extreme pain going to the dentist. I stopped going at that time unless I have a toothache, my anxiety level is too high to even walk through the door."




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Community Assessment Results

Community Surveys

- Barriers to 'Excellent' oral health, cont.^
 - 38% - chose a provider based on proximity to home
 - "Wimauma has many barriers regarding dental health, such as insurance, transportation, and locations."
 - 25% - I believe my race impacts my ability to access quality dental services
 - 10.8% - can't find a dentist that is open late or on weekends; 16% can't find a dentist that takes their insurance
 - "It would be helpful if mobile clinics provided cleanings for adults, and helped them understand the importance of oral health."




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Community Assessment Results

Parent Surveys

- Demographics
 - 55% - 0 to 5 years of age (22% under 1)
 - 62% - respondent was mother (17% was father)
 - 70% - Medicaid/Medicare
- Oral health habits (that parent did for child)
 - 62% began brushing at age 1 or less
 - 64% brush twice a day
 - 30% began flossing at 2 – 3 years old
 - 32% floss once a day
 - 37% taught brushing & flossing at 2 – 3 years old
 - 37% first dental visit was 2 – 3 years old




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Community Assessment Results

Parent Surveys

- Reported oral health habits (of child currently)
 - 53% brush twice a day
 - 30% floss once a day
 - 49% rate oral health as 'Good'
- Barriers to 'Excellent' oral health^
 - 34% poor diet (sugary foods & drink)
 - 34% not enough brushing
 - 23% not enough flossing
 - 18% lazy
 - 12% does not visit dentist enough




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Community Assessment Results

Parent Surveys

- Barriers to making a dental appointment^
 - 30% 'none of these'*
 - 20% can't afford it
 - 20% no insurance
 - 16% too young
 - 14% no transportation
 - 13% difficulty finding 'covered' provider
 - 8% covered provider too far/not close




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Community Assessment Results

Focus Groups

- Demographics
 - Non-White
 - Low-income
 - Medicaid/Medicare
 - Uninsured
- Locations
 - Hillsborough
 - City of Tampa, Town & Country, Wimauma
 - Pinellas
 - Downtown and South St. Petersburg, Largo




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Community Assessment Results

Focus Groups – selected comments

- Cost
 - *"It's hard when you can't afford it. It's expensive to go to the dentist. The health department charges \$25 every time you go but that adds up fast..."*
 - *"I tried to go outside of Medicaid and apply for one of those dental plans, and they put this thing on my credit saying I owed them \$3,500..."*



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Community Assessment Results

Focus Groups – selected comments

- Insurance discrimination
 - *"One thing I've found is that if you have Medicaid, or Staywell, whatever service you have, and they send out the books, the directories, and you go through and you go, 'okay, I need to find a dentist'. They'll say that they'll accept Medicaid or whatever, but when you call them, they say they won't take it anymore."*
- Fear
 - *"I was getting a cleaning; this man was so rough on my teeth. I'm like, 'I need my teeth!'"*




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Community Assessment Results

Focus Groups – selected comments

- Proximity/physical access
 - *"One of the problems we have out here is, first of all, transportation, and then of course locations. It's still an issue even though we've been trying to get that resolved for the last 3 years."*
- Race
 - *"We have been forgotten for so long."*




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Community Assessment Results

Focus Groups – selected comments

- Knowledge of/awareness of resources
 - *"I have an eight-year-old daughter who needs her baby teeth pulled out in the front, because her grown-up teeth are coming in behind them. And every dentist has a different age at which they will accept a new patient. And she's falling straight through the middle of all of them."*
 - *"The first thing they try to do [is] throw you some antibiotics and they tell you to come back. And you still gotta come back, come back."*




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A Look Back

- Root Cause Analysis
 - Lack of resources
 - Navigating dental insurance
 - Lack of income
 - Misconceptions & prioritization issues
 - Lack of access
 - Lack of education




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Community Assessment Results

Summary of Findings


- Key barriers to excellent oral health were identified as:
 - Cost
 - Income
 - Insurance
 - Fear/Anxiety
 - Education
 - Access
 - Knowledge of Resources




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 **Lunch and Networking**


- Who are we missing?
- How do we engage others?
- What gaps do we have?


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 **Small Group Activity**

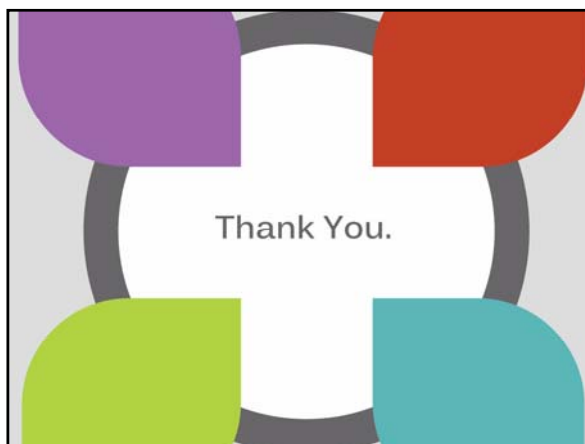
- Leverage the knowledge and expertise in this room to achieve our vision:
 - Identify specific actions this group could take to address the identified barriers (and others)
 - Systems Change (*Policy, Financing, Care, Community*)
 - Individual and Immediate Needs
 - Prioritize these actions


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 **Next Steps**

- Compile recommendations and integrate into Year Two Project Proposal – due March 3rd
- Administer additional surveys
 - Stakeholders: *Parents, Providers*
 - Special Populations: *i.e. human trafficking, homeless*
- Further engage community stakeholders including residents
- Others?


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Thank You.